



# SOVEREIGN

AHEAD OF TIME

## SOVEREIGN QUALITY POLICY

The high standard we set for the quality of our services is reflected in our promise to keep our customers satisfied at the highest level. In order to effectively support the implementation of the standards we set ourselves, management has decided to introduce a process-orientated quality management system which fulfils the requirements of the DIN EN ISO 9001:2015 international quality standard.

For us, our quality policy means complying with the requirements and expectations that our customers have regarding the service we provide. In particular, this involves the fulfilment of requirements and expectations concerning quality, quantity and deadlines in the context of our quality targets:

- › We see ourselves as a professional partner for our customers and suppliers.
- › The quality of our business is characterised by the consistent fulfilment of these requirements at every stage of the value creation chain.
- › It goes without saying for us that we continuously improve our quality management system.
- › We reduce the use of energy, raw materials, ancillary materials and operating materials to a minimum.
- › It goes without saying that we comply with our legal obligations.

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